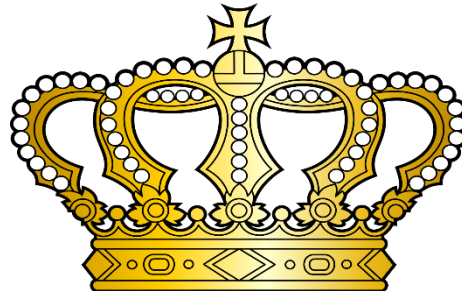


Dixie Duds and Décor Return Policy



Return Policy:

- When returning an item, please take note of the following as we remain firm on our return policy with all our customers.
- Shipping will not be refunded on any returned items and is the responsibility of the customer when shipping items back to us.
- Store credit will be given for the purchase price of all eligible returned merchandise (see below and note ALL steps on how a return is eligible). We do not offer refunds. ***No exceptions.***
- Store credit may then be used to purchase that same item in a different size or a completely different item. Store Credit never expires.
- Returns must be post marked within 14(fourteen) days of the date you receive your shipment. No exceptions. Any returns postmarked after 14 days of the date you receive will be rejected, and you will be required to pay a reshipping fee to receive your

Return Process:

- Send email to onlinedixieduds@gmail.com about Return with Picture(s) of the damaged item. Upon approval, Returns must be post marked within 14 (fourteen) days of the date you receive your RMA Number.
- Returns must be received in original, unused condition with tags ATTACHED and include this form.
- ****If an item has stains, smells of cigarette smoke, perfume, or deodorant, has animal hair, makeup or any appearance of being worn, it will not be accepted as a return and you will be responsible for the reshipping fee.**
- Shoes must be returned in their original box and placed inside an additional, protective shipping box. Damage to the shoe box makes the shoes ineligible for returns. In this case, the shoes will be shipped back to you and you are subject to the return shipping costs.
- Store credit will be issued within 3days after we receive your returned item(s) from you. You will be notified via email that store credit has been issued.

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOR RETURN



Return Material Authorization Form

Order Number(s) _____

Name: _____

Phone Number: _____

Email Address: _____

Return Reason:

Send Returns To:

Dixie Duds and Décor
300 2nd Street SE
Cullman, Alabama 35055
(256)-841-6444

If you have any questions or concerns, contact us at onlinedixieduds@gmail.com or call us (256)-841-6444 between the hours of 11:00-5:30 Monday-Friday CST.

Thank-you so much for shopping with us. We know you have tons of other Boutiques to choose from, but we appreciate you choosing Dixie Duds and Décor.